

Qualifications

42 Participants undertook 293 Qualifications;

227 qualifications achieved.

22 qualifications pending.

Programme participants were given the opportunity to undertake 7 accredited qualifications;

- 1. Institute of Leadership & Management Level2 Award in Team Leadership**
40 Awards achieved.
- 2. CIEH Level 2 Award in Health & Safety/Manual Handling**
30 Awards achieved and 11 Awards pending.
- 3. CIEH Level 2 Award in Food Hygiene**
30 Awards achieved and 11 Awards pending.
- 4. City and Guilds Level 2 Award in the Principles of customer care for hospitality, leisure, travel and tourism (501)**
34 Awards achieved.
- 5. City and Guilds Level 2 Award in Cultural awareness(502)**
26 Awards achieved.

6. **City and Guilds Award in Meeting the requirements of customers in the hospitality, leisure, travel and tourism industry with specific needs (503)**
33 Awards achieved.

7. **City and Guilds Award in Customer services representative in welcoming visitors to the destination (504)**
34 Awards achieved.