

**The Hole in the Wall, 1- 3 Baltic Avenue**

**September 2012**

Licensee: Mr Gerard Conn

This Action Plan has been drawn up in agreement between Belfast City Council Building Control Service, PSNI, the Licensee Mr Gerard Conn and residents of the area represented by Councillor Nichola Mallon

**Action Plan**

1. The licensee will adhere to Belfast City Councils Rules of Management for Places of Indoor Entertainment noting 13.18 "Music or noise arising from the entertainment provided in the place shall not cause unreasonable disturbance or annoyance to the occupiers or other properties in the neighbourhood. The Council may require the level of sound of any music or other form of entertainment to be reduced to its satisfaction."
2. All amplified or electronically enhanced live music or other electronic noise shall be relayed through a limiter specifically installed for that purpose. The make and specification of the said limiter shall be to a standard required by the Council and approved by the Council upon satisfactory installation.
3. The limiter shall be controlled only by the licensee and staff of the premises properly authorised. A list of those names of approved staff members shall be provided to the Council. Council Officers shall also be at liberty to inspect and test the limiter at any visit.
4. Sound levels for the premise are to be fixed at a level not to exceed 90dB A Leq.
5. The licensee will attend monthly review meetings with the PSNI and the Council.
6. The licensee, or a nominated responsible person, will be in charge on the premises at all times in order to liaise with the police and any authorised officer of the Council.
7. The licensee will actively seek to put in place crime prevention measures on the premises as advised by the PSNI and control the behaviour and conduct of patrons while on the premise.
8. Licensee to ensure all patrons must be searched upon leaving the premises to ensure none of them are carrying opened or unopened bottles or glasses off the premises at any time.
9. The licensee to make CCTV footage available to the police or the Council should it be required.
10. Lights outside premises are to remain on until such times as all patrons have left premises and dispersed.

- 11.** Door supervisors employed at the premises to be SIA registered.
- 12.** Door supervisors to be positioned at all exits to ensure doors remain closed at all times except in an emergency situation, when entertainment is being provided and maintain the control of patrons leaving the premises to ensure that they disperse quietly and are directed away from the premises onto Antrim Road and not Baltic Avenue.
- 13.** The side doors to the premises are to remain closed at all times except in an emergency situation. All staff to also ensure that patrons use the dedicated smoking area and do not smoke outside in the street.
- 14.** The licensee to ensure that any children accompanying their patrons do not remain unsupervised on the street outside the premises.
- 15.** The licensee agrees to strictly adhere to the Pubs of Ulster's voluntary code of practice in relation to drinks promotions, to liquor licensing laws in respect of selling alcohol after hours, selling to under age persons and selling to intoxicated persons.
- 16.** Ensure advertising and fly posting is in accordance with legal requirements and Council recommendations.