Appendix 2

Waste Collection Consultation

Overview

The Council is exploring ways of changing waste collection to improve the level of recycling and the quality of materials collected at the kerbside.

This consultation is an opportunity to give your views on the options being considered.

The survey should take around 15 minutes to complete.

Why We Are Consulting

Over the past decade the recycling rate in Belfast has increased significantly. However, more needs to be done to boost recycling and prevent waste going to landfill.

‘Dumping’ our household waste into landfill is not only bad for the environment and future generations, it is also costly. Managing our waste costs the Council in the region of £26 million a year. If we do not take action now, these costs will increase, which means further pressures will be put on the Council's budget.

To address this and to help contribute to the Belfast Agenda, we have developed the Waste Framework. This is designed to improve the quality and range of materials collected.

By improving what is recycled, we will be able to get a better price for these materials and support local jobs.

To achieve these aims we need to introduce new waste collection arrangements and get greater buy-in from householders. The Waste Framework proposes new approaches which we believe will help us achieve this.

These proposals will not affect your brown bin collection or the collection arrangements for anyone who lives in an apartment with communal collections in place.

We want to know what you think and if you have any concerns about these proposals.

Our Waste Framework can be accessed via the following link Waste Framework and independent options appraisal can be accessed via the following link WRAP Analysis.
Events

Roadshow where Council officers will be present and can answer questions and provide information on our Waste Framework.

- **Girdwood Community Hub**
  From 3 Sep 2018 at 14:00 to 3 Sep 2018 at 20:00

- **Morton Community Centre**
  From 4 Sep 2018 at 14:00 to 4 Sep 2018 at 20:00

- **Willowfield Church**
  From 5 Sep 2018 at 14:00 to 5 Sep 2018 at 20:00

- **Whiterock Community Centre**
  From 6 Sep 2018 at 14:00 to 6 Sep 2018 at 20:00

- **Glen Road Community Centre**
  From 10 Sep 2018 at 14:00 to 10 Sep 2018 at 20:00

- **Ardoyne Community Centre**
  From 11 Sep 2018 at 14:00 to 11 Sep 2018 at 20:00

- **Ballynafeigh Community Development Association**
  From 12 Sep 2018 at 14:00 to 12 Sep 2018 at 20:00

- **Orangefield Presbyterian Church**
  From 13 Sep 2018 at 14:00 to 13 Sep 2018 at 20:00

- **Cregagh Community Centre**
  From 17 Sep 2018 at 14:00 to 17 Sep 2018 at 20:00

- **Dairy Farm**
  From 18 Sep 2018 at 14:00 to 18 Sep 2018 at 20:00

- **Grove Wellbeing Centre**
From 19 Sep 2018 at 14:00 to 19 Sep 2018 at 20:00

- **Belvoir Activity Centre**
  From 20 Sep 2018 at 14:00 to 20 Sep 2018 at 20:00

- **Finaghy Community Centre**
  From 24 Sep 2018 at 14:00 to 24 Sep 2018 at 20:00

- **East Belfast Network Centre**
  From 25 Sep 2018 at 14:00 to 25 Sep 2018 at 20:00

- **The Kennedy Centre**
  From 26 Sep 2018 at 14:00 to 26 Sep 2018 at 20:00

- **Ligoniel Community Centre**
  From 4 Oct 2018 at 14:00 to 4 Oct 2018 at 20:00

Using this form, you can enter the response of a respondent who has responded offline, to make sure all the responses for this consultation are held in the same place.

Belfast City Council is a Data Controller under the Data Protection Act 1998 and the General Data Protection Regulation (GDPR). The council is committed to protecting
your privacy and to process any personal data submitted by you in a manner which meets the requirements of the Data Protection legislation.

Please note if you choose to provide your email address it will not be stored.

Privacy Notice

By participating, we accept that you are opting in to freely submit information and personal data on a consensual basis.

We will retain the information and personal data that you provide, which may include: name, age and other equality monitoring questions and your responses in relation to the survey questions.

We will use the information and personal data submitted by you to accurately record your response in respect of this survey.

We will not disclose your personal data to another person or organisation. Where we ask equality monitoring questions, these will remain anonymous and will not be attributed to individual responses.

We will not publish your response unless you have consented for this to happen by indicating a preference to the submissions and confidentiality question at the bottom of this page. However, we may have to disclose without your consent where a disclosure is required by law.

On completion of the consultation, we may publish a report including a high level summary of the responses received. Information provided for consultations, may also be disclosed in accordance with the Freedom of Information Act 2000 and the Environmental Information Regulations 2004. However, we will endeavour to ensure that personal data is held in a way that protects its integrity and will not lead to an invasion of your privacy.

Information and personal data submitted for consultation purposes will be retained securely and in line with our Records Retention and Disposal Schedule.

If, at any time after you have submitted your response, you want to withdraw from this engagement process, please contact wastemanagement@belfastcity.gov.uk

Privacy Notice

1. To facilitate more open and transparent government, Belfast City Council would like your permission to publish your consultation response in the public domain. Should you prefer us to treat your submission as confidential - either by publishing it as an anonymous response or by not publishing it at all - please indicate accordingly.
Please indicate your preference by selecting the appropriate box below:

(Required)

- Yes, please publish my response with my name
- Yes, please publish my response, but only include my organisation's name (for those responding on behalf of an organisation)
- Yes, please publish my response, but do so anonymously
- No, please do not publish my response (treat as confidential)

Recycling and you

2. How would you rate your level of commitment to recycling?

- Very high
- High
- Medium
- Low
- Very low

3. How would you rate your understanding of the benefits of recycling?

- Excellent
- Good
- Fair
- Poor
- Very poor

What we do now

Thinking about your current collection arrangements, please answer the following questions.

For the purposes of this consultation we will refer to your general waste bin as your black bin. Most householders originally got a 240 litre bin, though in recent years we have been replacing bins with a slightly smaller 180 litre version.
Our Recycling and Landfill Targets

• The Revised Waste Framework Directive has set a target of 50% household recycling by 2020.

• The Northern Ireland Landfill Allowance Scheme (NILAS) sets each Council a limit on how much waste can be sent to landfill. Failure to meet these targets may lead to financial penalties.

• EU Circular Economy Package - adopted by the UK Government which introduce more challenging targets for municipal waste recycling; 55% by 2025, 60% by 2030, 65% by 2035

4. How is your household waste currently collected?
A - Three bin scheme [a green recycling bin if a former resident of Lisburn]
B - Three bin scheme with purple box for glass
C - Two box scheme with outdoor food waste bin
D - Wheelie box with outdoor food waste bin
Other (please specify)

If other, please state your collection scheme
5. How satisfied or dissatisfied are you with the current arrangements for waste collection from your household?

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

6. Please tell us if you agree or disagree with the following statements?

**I would like everyone to receive a weekly collection of glass**
- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

**I would like everyone to receive a weekly food waste collection**
- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
A New Approach

Currently, the city's recycling rate is around 44%. We need to improve on this to meet recycling targets, bring about improved value for money and support local jobs.

Recycling businesses in Northern Ireland could create more jobs if they could get better quality recyclables (please see the example of Encirc at the bottom of the page).

Presently we have too many kerbside collection methods and the blue bins still contain too much of the wrong material. This contamination must be disposed of alongside our black bin waste and costs more than recycling.

Based on the independent studies referred to in the Overview page, we have developed options we believe will deliver the best outcomes for the city.

Case Study – Encirc

Below is an example of Encirc, a Co. Fermanagh based business that makes glass bottles from recycled glass. They employ 440 people and could use twice as much recycled glass than currently if they had access to it. This could potentially lead to more jobs and better support local shops and businesses.

High quality employment for NI: Encirc

Encirc: Recycling Company
Derrylin, Co. Fermanagh

- Make glass bottles
- Their NI factory manufactures 900 million glass bottles a year
- Jobs: Employ 440 people.
- Well paid jobs: Average wage approx £30K
- Jobs support local shops and businesses.
- Use 100,000 tonnes of recycled glass every year.
- Could use 200,000 tonnes if it was available
- Quality very important. Even small amounts of contamination can result in multiple bottles being rejected.
7. Listed below are statements relating to recycling. Please indicate if you agree or disagree.

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neither Agree nor Disagree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
<th>Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>I would recycle more if I knew that recycling was creating more jobs</td>
<td></td>
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<td></td>
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<tr>
<td>Each piece of waste should be collected and, as far as possible, treated</td>
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<tr>
<td>repair and reuse here</td>
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</table>
New recycling system: The Stacked Wheelie Box

After undertaking research and earlier engagement with groups of residents, we are proposing an option that will increase the materials you can recycle (see the information box below). This should lead to an increase in the city’s recycling rate. We also believe it will be better for jobs by providing better quality materials for use in the local economy.

Every household would get a ‘Stacked Wheelie Box’ to replace their blue bin or individual boxes.

• A Stacked Wheelie Box would be collected weekly;
• A separate outdoor food waste bin, which would also be collected weekly; and,
• The Stacked Wheelie Box would collect glass.

We would like to ask you some questions about the proposed Stacked Wheelie Box.

What can be recycled in a Wheelie Box?

• Glass bottles and jars
• Textiles
• Cardboard
• Foil
• Paper
• Batteries
• Food and drink cans
• Cartons
• Aerosols
• Hand tool
• Plastic bottles, pots, tubs and trays
8. Listed below are a number of statements relating to recycling. Please indicate if you agree or disagree with each statement.

- I would support changing waste collection arrangements to a weekly, Stacked Wheelie Box
  - Very supportive
  - Supportive
  - Neither supportive nor unsupportive
  - Unsupportive
  - Strongly unsupportive

- I would accept a different waste collection system if it created quality employment and boosted the local economy
  - Very supportive
  - Supportive
  - Neither supportive nor unsupportive
  - Unsupportive
  - Strongly unsupportive

9. Before we make any final decisions, we want to understand and consider any potential impacts of our proposals. Please tell us if you feel the proposed changes are likely to have any impact on you or your family?

- Yes
- No
- Don’t know

If yes, please state what these may be:

________________________________________________________________________________________________________
________________________________________________________________________________________________________
________________________________________________________________________________________________________
10. Are you aware of any other equality issues in relation to this proposal that we should take into account?

[ ] Yes

[ ] No

If yes, please state what
________________________________________________________________________________________________________
________________________________________________________________________________________________________
________________________________________________________________________________________________________
As you can see, there are still plenty of recyclables in the black bin.

If we adopt the Stacked Wheelie Box, more materials such as glass can be recycled and removed from your black bin. This should mean that your black bin will not fill up quite so quickly.

Therefore, it could be emptied less often or reduced in size. This would ease pressure on existing Council budgets. This has already been observed in several councils in the United Kingdom.

There are already around 22,000 households in Belfast currently using 180 litre black bins.
11. Please rank these options in order of preference? (1 being most preferred, 3 being least)  
(Required)

Option A (180l bin, every 2 weeks) ________

Option B (240l bin, every 3 weeks) ________

Option C (240l bin, every 4 weeks) ________

Collection Days

We now want to ask you about your collection days.

It is more economical for the council to collect general waste on a different day from the recyclable waste. Many residents already have different collection days for their black bin and for their recycling containers.

12. If we gave you enough notice, would it matter to you if your recycling was collected on a different day to your black bin?

Yes  ☐

No  ☐

I already have different collection days for my black bin and for my recycling containers  ☐

One more thing

13. If there was one single thing that could help you to recycle more, what would this be?

Belfast Residents

14. Are you a resident of Belfast?  
(Required)

Yes  ☐

No  ☐
15. Which area of the City do you live in?

- Balmoral [Belvoir, Finaghy, Malone, Musgrave and Upper Malone]
- Black Mountain [Andersonstown, Ballymurphy, Beechmount, Colin Glen, Falls Park, Shaw’s Road and Turf Lodge]
- Botanic [Blackstaff, Central, Ormeau, Stranmillis and Windsor]
- Castle [Bellevue, Cavehill, Chichester Park, Duncairn, Fortwilliam and Innisfayle]
- Colin [Dunmurry, Ladybrook, Lagmore, Poleglass, Stewartstown and Twinbrook]
- Court [Ballygomartin, Clonard, Falls, Forth River, Shankill and Woodvale]
- Lisnasharragh [Cregagh, Hillfoot, Merok, Orangefield, Ravenhill and Rosetta]
- Oldpark [Ardoyne, Ballysillan, Cliftonville, Legoniel, New Lodge, and Water Works]
- Ormiston [Belmont, Garnerville, Gilnahirk, Knock, Sandown, Shandon and Stormont]
- Titanic [Ballymacarrett, Beersbridge, Bloomfield, Connswater, Sydenham and Woodstock]
- Don’t know
About you

16. What is your name?
Name: _________________________________

17. Are you responding as an individual or on behalf of a group or organisation?
(Required)
- Individual
- Group/organisation

Organisation Details

18. What is the name of your organisation or group?
_________________________________________________________________

19. Where is your organisation or group located?
- Belfast
- Regional but with locations within Belfast
- Outside Belfast

Monitoring Data

20. Would you be happy answering some monitoring questions?

These questions ask for information about your age, gender, health and other equality related questions. These are optional and you can choose to answer all, some or none of these questions. We gather this information to help us understand who is responding to our consultations and to help us better understand the needs of all our communities.

(Required)
- Yes
- No
- Not applicable as responding on behalf of a group or organisation
Monitoring Questions

21. What is your age?
- Under 18
- 18-24
- 25-34
- 35-49
- 50-59
- 60-69
- 70+

22. What is your gender?
- Male
- Female
- Prefer not to say

23. Is your gender now the same gender you were assigned at birth?
- Yes
- No
- Prefer not to say

24. Please indicate your community background
- Protestant
- Roman Catholic
- I am not a member of either the Protestant or Roman Catholic communities.

25. Please state your religious denomination
- No religion
- Christian
- Buddhist
- Hindu
- Jewish
- Muslim
26. How would you describe your national identity?

- British
- Irish
- Northern Irish
- English
- Scottish
- Welsh
- Other (please specify below)

27. What is your ethnic group?

- White
- Chinese
- Irish Traveller
- Indian
- Pakistani
- Bangladeshi
- Black Caribbean
- Black African
- Black other
- Mixed Ethnic group (please specify below)

Other (please specify) __________________________

28. Marital status

- Single (never married or never registered as a same-sex civil partnership)
- Married or registered in a same-sex civil partnership
- Living together, as if you are married or in a registered same-sex civil partnership
- Separated (but still legally married or in a registered same-sex civil partnership)
Divorced or formerly in a same sex civil partnership which is now legally dissolved
Widowed or surviving partner from a same sex civil partnership
Prefer not to say

Do you have dependants or caring responsibilities for family members or other persons?
Yes
No

If yes, please indicate which of the following caring responsibilities you have. (Select all that apply)
A child or children
A person with a disability
An elderly person
Other

29. Is your sexual orientation towards someone of...?
The same sex
Different sex
Both sexes
Questioning / not sure
Prefer not to say
Other (please specify below)

30. Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?
Yes, limited a lot
Yes, limited a little
No
Prefer not to say
If yes, please say how this disability affects you (please select all that apply)

- [ ] Physical disability
- [ ] Hearing impairment
- [ ] Sight impairment
- [ ] Mental health condition
- [ ] Learning disability
- [ ] Long standing illness
- [ ] Prefer not to say
- [ ] Other

If other please specify: ___________________________